



Impartiality policy

AL Jeon Foundation Management Development is committed to conduct all certification activities in a fair and objective manner without any conflict of interest.

We aim to act with professionalism and integrity in all our business dealings and relationships, and to implement and enforce effective controls to manage and maintain impartiality.

AL Jeon Foundation Top Management is committed to safeguarding impartiality to ensure the implementation of this policy and awareness of all Internal or external personnel to the need of impartiality.

Financial and commercial pressures shall not affect the impartiality of all certification's activities conducted.

AL Jeon Foundation Management Development will regularly assess risks to impartiality across its certification activities. Identified risks will be documented on the risk management register, including planned actions to mitigate any unacceptable risks.

To maintain impartiality, AL Jeon Foundation Management Development will not:

- Certify the management system of another certification body,
- Provide consultancy to existing certified clients,
- Outsource any audits, or certification activities to a consultancy organization,
- Certify any existing clients who had received consultation from the organization for at least 2 years after consultation date,
- Use personnel involved in prior consultancy of a client in any aspect of the certification process, including auditing for at least 2 years after the consultancy has taken place,
- Provide internal audits to its certified clients or any part of the same legal entity of Al Jeon Foundation.



To safeguard impartiality, AL Jeon Foundation Management Development has established an impartiality committee and has the authority to override decisions taken by Top Management that could adversely impact impartiality.

Al Jeon Foundation requires that all personnel, internal and external, to reveal Any known conflicts of interest related to any certification activity.

All decision making, including the issuance, renewal, suspension, and withdrawal of certification, is the responsibility and authority of the impartiality committee, and shall be made without influence from outside parties and without any conflict of interest.

All sources of any conflict of interest must be declared, and where a conflict of interest is present, personnel cannot take part in audits for that client.

The impartiality committee meets regularly and is responsible for:

- Monitoring all AL Jeon Foundation's certification activities and managing any risks related to conflict of interest and threats to impartiality,
- Reviewing the associated risks to impartiality to determine the relevance of the corrective action taken, and to monitor the residual risk,
- Advising on matters affecting impartiality including openness and public perception,

When assembling an audit team to conduct management system audits with a client, all members of the audit team, including the lead auditor, auditors, and technical experts shall have signed agreements in place prior to engagement.